HALA SAMNEH

AI Development Specialist

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Lebanon | Remote | Available to work US time-zone hours

PROFESSIONAL SUMMARY

AI Development Specialist building practical AI agents and business automations with n8n, GoHighLevel, Claude/OpenAI APIs, RAG and webhooks. 8+ years of web development (40+ websites) in integrations, debugging and client delivery help me build reliable AI systems quickly.

AI AUTOMATION PROJECTS

Project Manager Bot Agent | Hermes, Telegram Bot, ClickUp API, OpenAI

- Built a proactive AI agent that turns a project brief into ClickUp tasks with owner, due date, priority, status, dependencies and milestones.
- Connected Hermes, Telegram and ClickUp through a custom API skill; scheduled checks detect blocked/overdue work, message owners, escalate no-response cases, create project-health reports and enforce controlled-write/completion guardrails.

Office Manager Bot (RAG) | Telegram, n8n, Claude, Supabase/PostgreSQL, pgvector

- Telegram knowledge assistant for a real-estate office that answers only from an approved knowledge base (RAG), logs every question and escalates unanswered requests to staff.

AI Invoice Automation | n8n, Claude API (PDF input), Gmail, Google Drive, Google Sheets

- Built a 24-node workflow that sends Gmail invoice PDFs to Claude for structured extraction and validation, checks duplicates against the ledger, archives files to Drive, updates Google Sheets, logs exceptions and emails a run summary.

AI Customer Support Email Qualifier | n8n, OpenAI/LLM, Gmail, Google Sheets

- Built a Gmail-triggered workflow that classifies support emails, extracts customer/issue data, logs structured records to Sheets and routes the correct reply/follow-up path.

GoHighLevel Lead & Pipeline Analytics | GoHighLevel Pipelines, Opportunities, Custom Fields, Reporting

- Configured a GoHighLevel reporting dashboard that compares lead sources by lead volume, pipeline progression, conversion performance and closed revenue.

Basyl Clinic WhatsApp AI Assistant | WhatsApp Business Platform (Cloud API), n8n, Claude, Supabase

- Designed a clinic-trained WhatsApp assistant for a dermatology & laser clinic in Saudi Arabia: answers FAQs in Arabic/English, collects booking details, sends reminder templates and hands medical questions/complaints to staff with a summary.

WORK EXPERIENCE

Web Developer - Digital Oak - integrations, troubleshooting, performance, hosting/DNS/SSL and client delivery. (2024 - 2026)

A/B Testing Developer - Y76 - built and analyzed A/B tests to improve UX and conversion. (2022 - 2024)

Full Stack Developer - Vai Media Tech - WordPress/Drupal client websites, Zoho CRM integration and project delivery. (2020 - 2021)

Emailer & Banner Developer - VMLY&R - responsive HTML/CSS/JavaScript digital assets for international brands. (2019 - 2020)

Full Stack Developer - Soft & Hard Technologies - PHP, JavaScript, MySQL web apps/CMS, debugging and implementation. (2017 - 2019)

SKILLS

AI & Automation: n8n, GoHighLevel, Zapier, Make.com, OpenClaw, Hermes, AI agents, RAG/Embeddings, Claude API, OpenAI API, Vapi, Deepgram, ElevenLabs, Claude Code, OpenAI Codex, Cursor

Tools: Python, Pandas, REST APIs, webhooks, Slack, Telegram, ClickUp, Trello, Gmail API, Google Sheets/Drive, Supabase/PostgreSQL, pgvector

Web: WordPress, WooCommerce, PHP, JavaScript, MySQL, HTML/CSS, Cloudflare, hosting/DNS/SSL

CERTIFICATIONS & PROGRAMS

AI Consultant Workshop – RemotelyX (Completed): hands-on AI consulting and business automation with n8n, GoHighLevel, APIs/webhooks, LLM workflows, Claude Code, OpenAI Codex, Make/Zapier and messaging/project tools; completed multiple practical builds.

Deployable AI Bots Program – DAB (Completed): OpenClaw & Hermes agents, RAG, Telegram/Slack, ClickUp/API integrations, custom skills, scheduled monitoring, risk/escalation logic, guardrails, debugging and testing. Included a practical build assessment tied to candidate selection and hiring/placement consideration.

AI Consultant Internship - Nexus for AI (Completed): translated business requirements into automation/agent solutions, tested integrations, documented workflows and refined implementations for practical use cases.

EDUCATION

LT - Technical License of Programming (2016) | TS - Information Management (2015)